



REPUBLIC OF SLOVENIA
COURT OF AUDIT

AUDIT REPORT

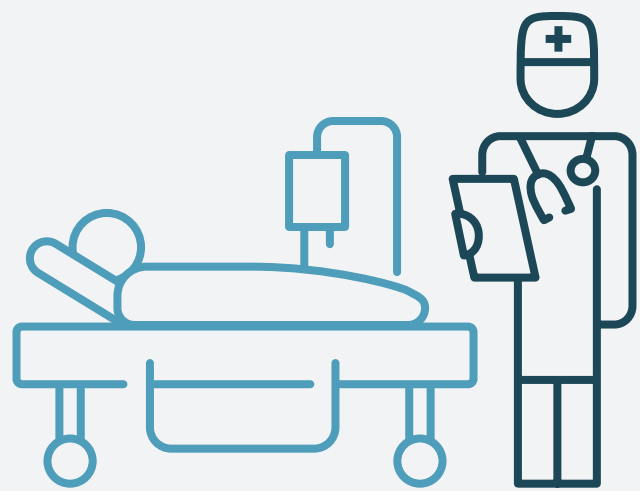
Efficiency of providing IT support at the Institute of Oncology Ljubljana

Performance audit

Audit period: 1 January 2022 to 30 September 2024



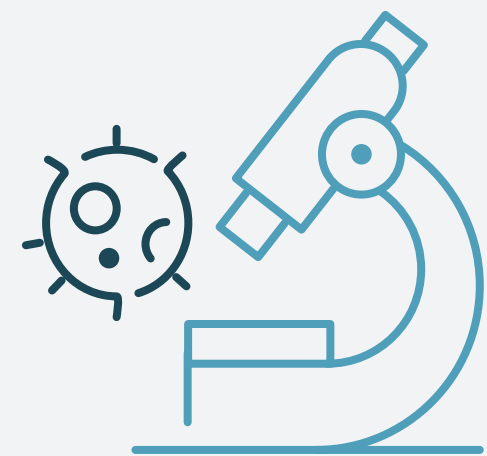
Institute of Oncology Ljubljana
is the leading national institution for cancer patient care



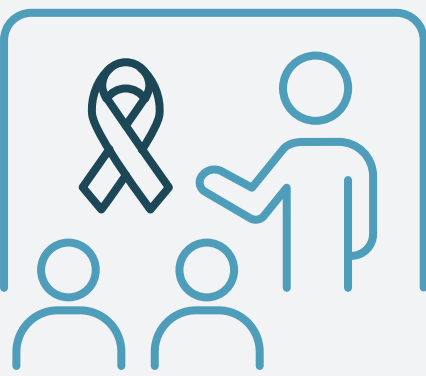
treatment



patient care



research and development



education



prevention

All this requires efficient IT support!

IT SUPPORT = IT solutions + related organisational processes

in 2023

16,779 cases of inpatient care

310,169 radio-therapeutic procedures

129,865 cases of outpatient care

67,944 diagnostic imaging procedures

The Institute's operations are supported by more than 20 IT solutions

TOTAL EXPENDITURE 2023
€ 184 million

3%

annual expenditure
for IT support



Without efficient IT support, cancer patient care is at risk!

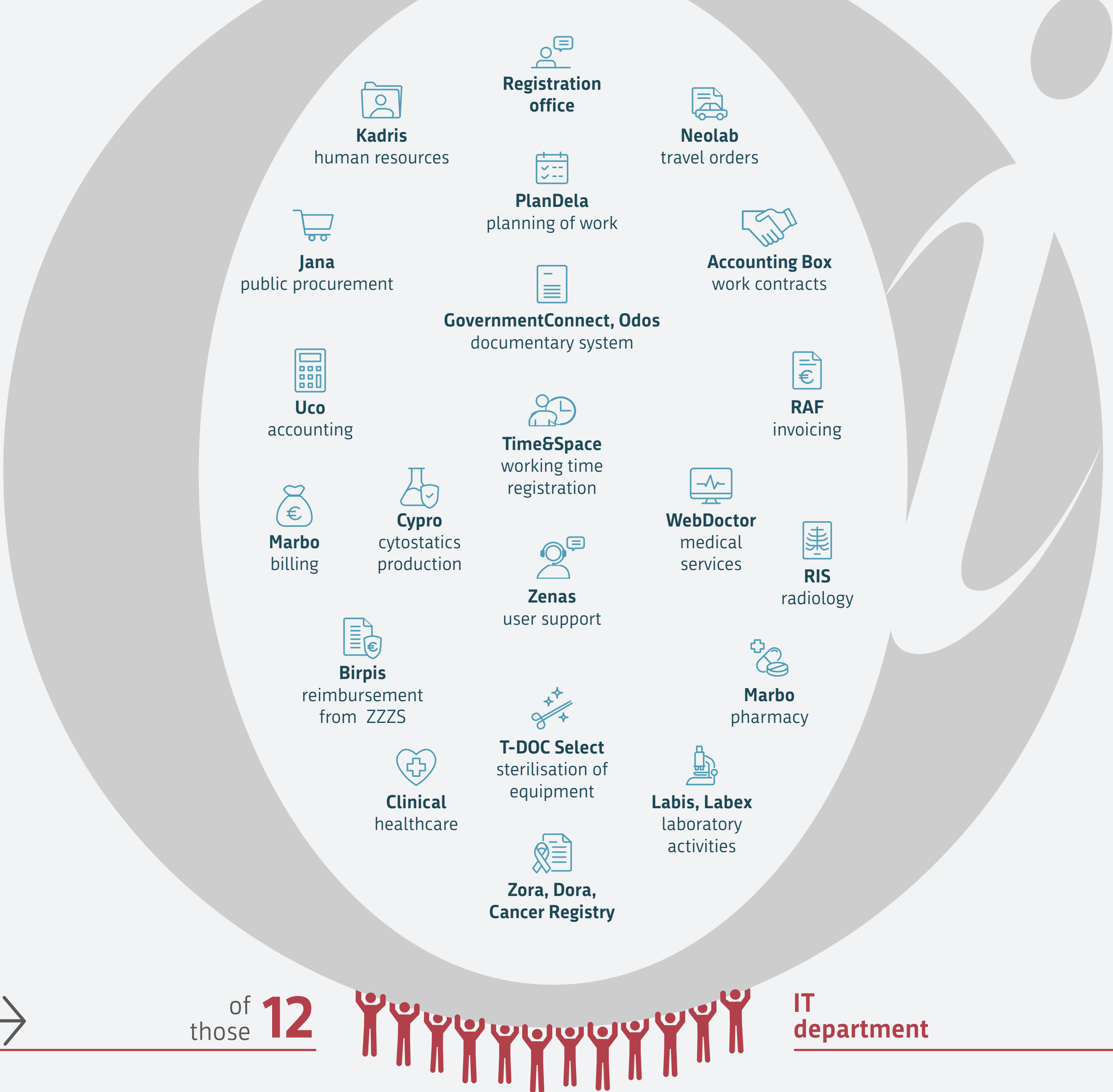
1,323 all employees



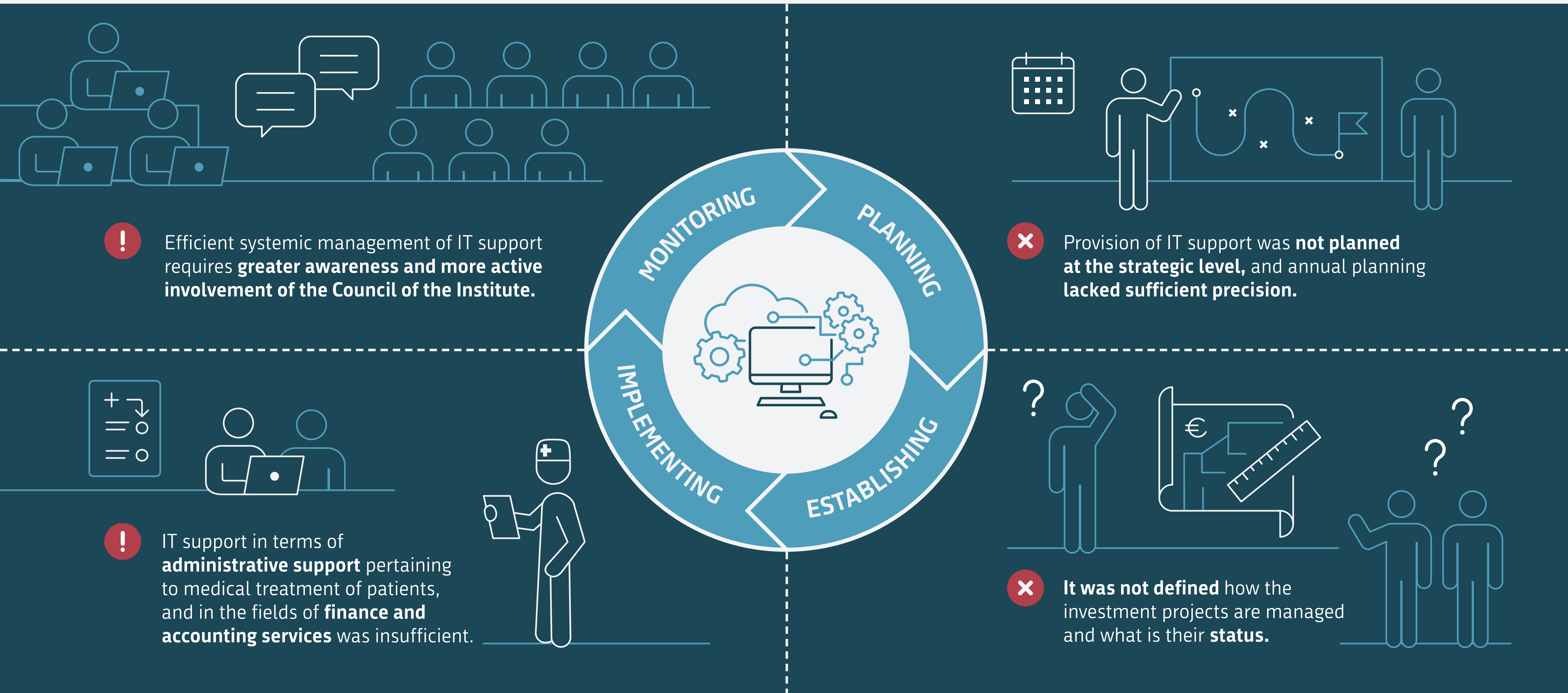
of those **12**



IT department



Deficiencies in the provision of IT support



Nevertheless, several organisational processes were efficiently supported through IT



IT support of healthcare services, human resources management and services reimbursement from ZZZS (Health Insurance Institute of Slovenia) was overall **efficiently provided**.



Outsourcing agreements **adequately protected** financial and legal **interests** of the Institute.



Education and training on the use of new IT solutions and data protection was organised for the employees.



An adequate level of data protection was ensured in relationships with external providers of IT support.



The users of IT solutions **were provided** thereto related **support**.



Reporting to the Council of the Institute about activities in the field of IT support **was improving**.

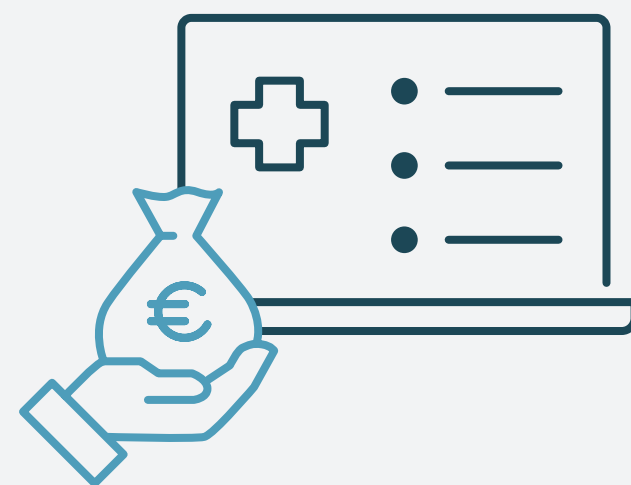
OPINION OF THE COURT OF AUDIT

- Provision of IT support at the Institute of Oncology Ljubljana was **partially efficient.**

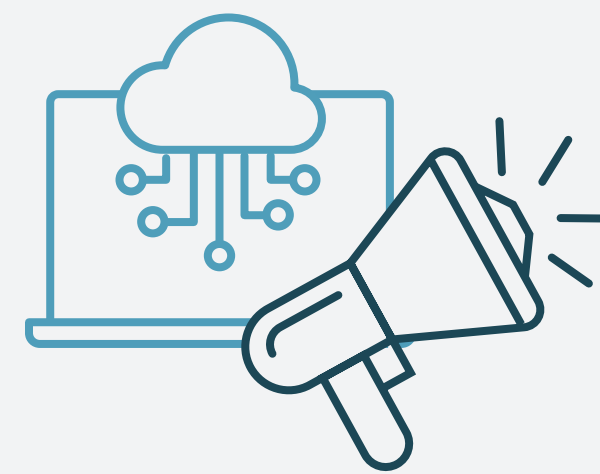
As regards systemic management of IT support, the Court of Audit recommended to the Institute of Oncology Ljubljana among others:



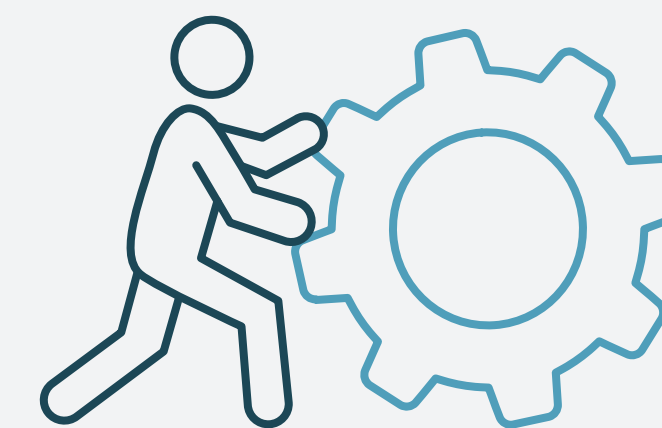
to sustain through strategic planning **a long-term efficient system** of providing IT support



to establish an appropriate methodology of **investment project management** in the field of IT support



to ensure **efficient management and accessibility of data** supporting the Institute's key activities



to keep **the Council of the Institute regularly and fully informed** and to ensure its **active participation** in the provision of IT support